



PCN Strategic
Forum

Purpose | Unity | Hope

Capacity Building Within the PCN Governance Structure

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2022 PCN Strategic Forum

Land Acknowledgement

The Alberta Medical Association acknowledges that we are located on Treaty 6, 7, and 8 territories; traditional lands of diverse Indigenous peoples including the Cree, Métis, Nakoda Sioux, Iroquois, Dene, Inuit, Blackfoot Confederacy, the Tsuut'ina First Nation, the Stoney Nakoda and many others whose histories, languages and cultures continue to influence our vibrant community. We respect the histories, languages and cultures of First Nations, Metis, Inuit, and all First Peoples of Canada, whose presence continues to enrich our vibrant community.



Disclosure of Financial Support

- This program has received no financial support or in kind support.



Mitigating Potential Bias

- The planning committee developed the conference objectives which do not include sponsorship products or services.
- There are no sponsorship funds that have been received for this event.
- The committee has reviewed the content of the presentations and ensured that content presented is evidence-based and free of undue influence.



Hold for Personal COI slide

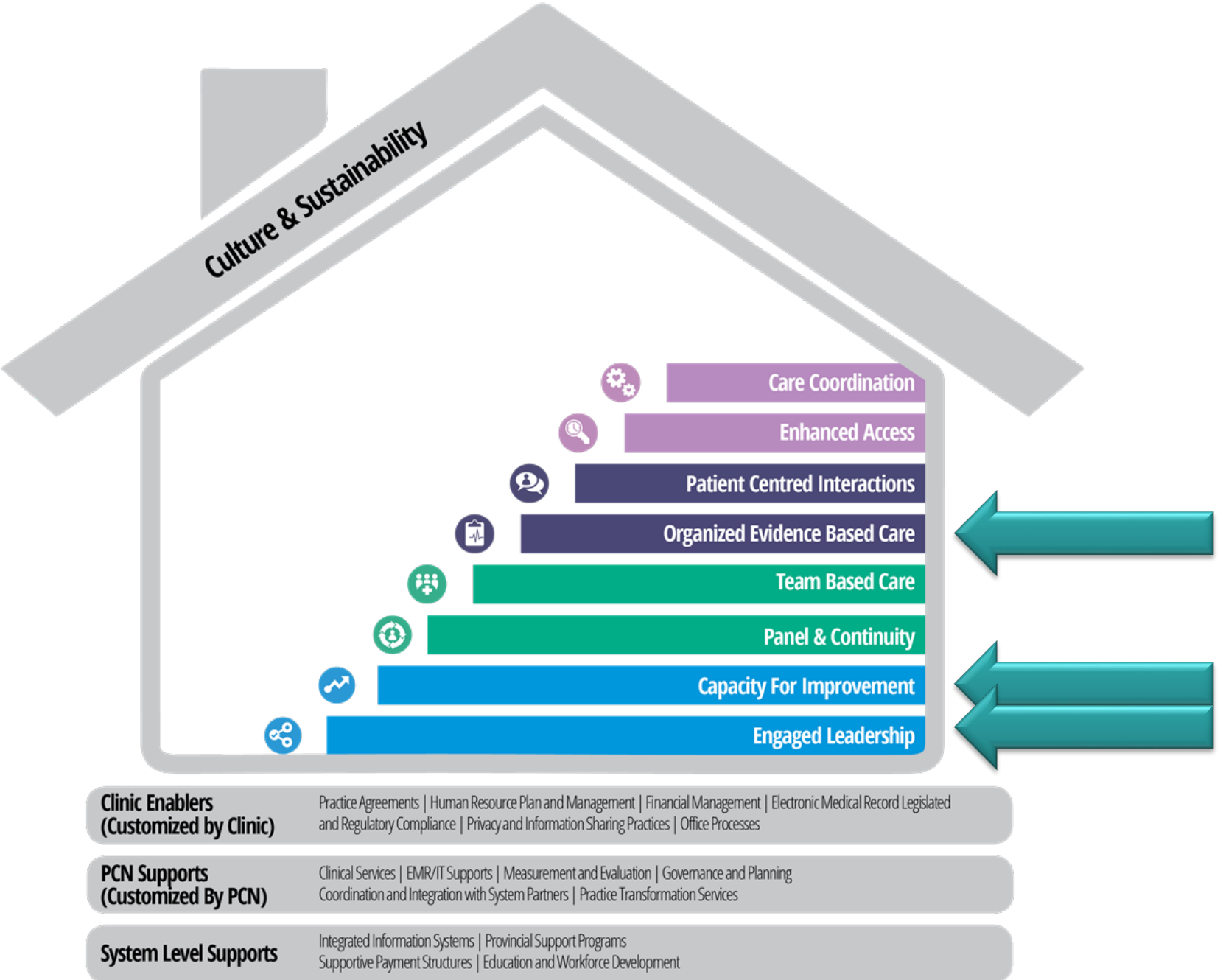
- Shannon Berg
 - I do not have an affiliation (financial or otherwise) with any for-profit or not-for-profit organizations.
- Elizabeth Chee
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Patient's Medical Home

Share how your presentation fits within the PMH.

You can use arrows to show which implementation elements apply. Show as many that apply!

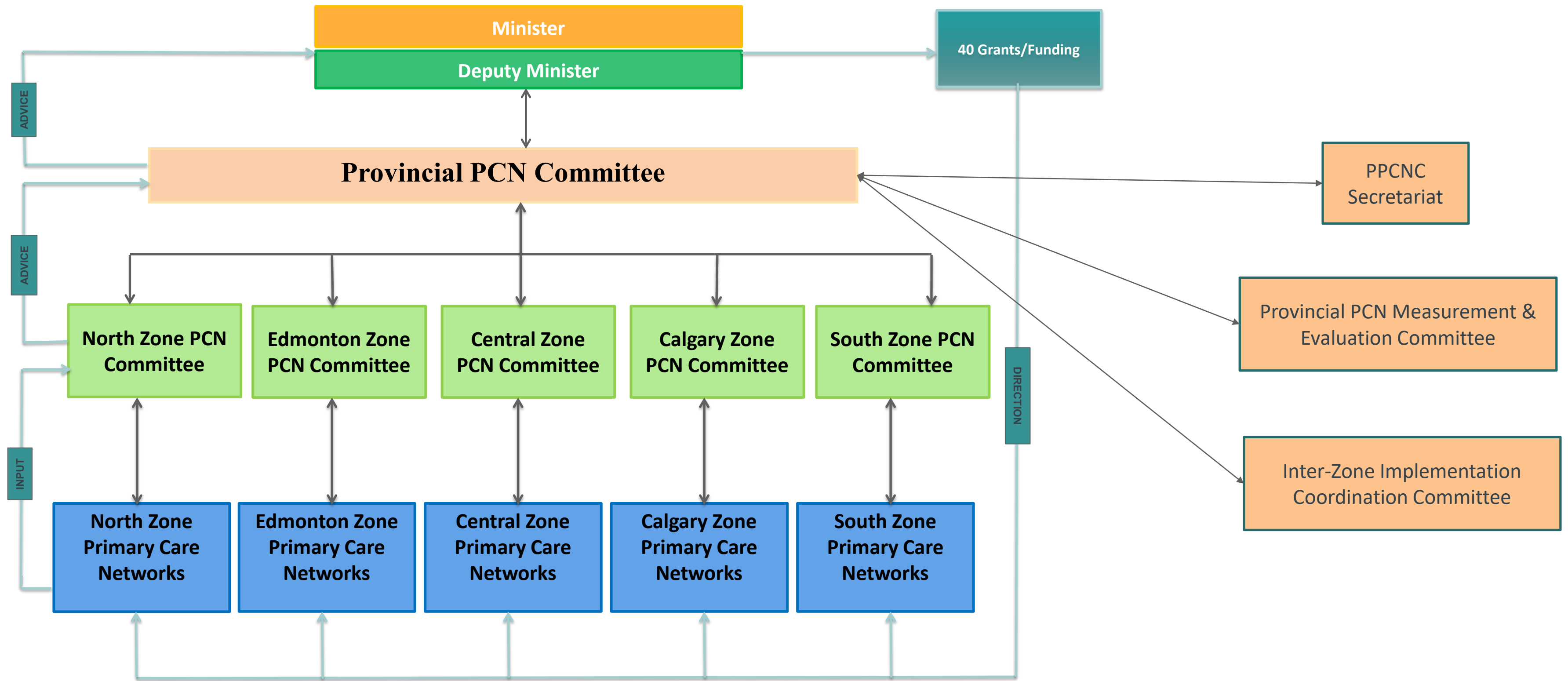


Purpose

- To obtain input and feedback about how PCN management and executive staff see themselves involved in:
 - Supporting collaboration across PCNs and AHS in a zone and provincially
 - Facilitating consistency and scale and spread within and across PCNs within their zones
 - Working toward consistent standards related to implementation of PCN Zone Service Plans and provincial initiatives
- **Question to explore during this session:**
 - **How can PCN management and executive staff utilize their engaged leadership competencies to support capacity for improvement in order to promote organized, evidence based service delivery for residents of Alberta?**



PCN Governance/Leadership Structure



Executive Director Competencies and Role

- Board and Committee Relationships
- Planning and Strategic Thinking
- Communication and External Relationships
- Leadership
- Building Effective Teams and Coaching
- Judgement and Decision Making
- Management Effectiveness and Communication
- Integrity and Ethics
- Change Management



Primary Health Care Strategic Priorities

Access

- All Albertans have access to timely, appropriate PHC services from a regular provider or team. Care options are flexible and reflect individual and population health needs.

Integration

- Every Albertan has a health home that provides PHC services and seamless transitions to other health, social, and community services. Co-ordination and communication between providers and organizations is promoted and facilitated by service planning and the provincial governance structure.

Quality

- Albertans receive high-quality services from an accountable, innovative, and sustainable PHC system. Health service delivery is evidence-informed, follows best practices, and uses resources efficiently.

Albertans as Partners

- Albertans and their social support networks are meaningful partners in achieving their health and wellness goals. Health services are proactive, recognize and address underlying influences on health outcomes, and respect individual needs and preferences.

Culturally Safe and Appropriate Care

- First Nations, Metis and Inuit persons have access to high quality, culturally safe care that is free of racism, and designed and delivered in a manner that respects their unique health care needs.



Zone PCN Committee Mandate

- To provide advice to the Minister, reported through the Provincial PCN Committee, regarding:
 - PCN Program Policy and PCN Objectives
 - Areas of common PCN priorities and shared services including **integration and alignment of health services between and across PCNs, AHS and community organizations** including shared administrative services where appropriate
 - Mechanism for input from PCNs to the Provincial PCN Committee
 - Areas of standardization including **scaling and spreading initiatives across PCNs, zones and province-wide**
 - Zone PCN Service Plans to be completed within Alberta Health provided timelines and approved templates
 - Other ministerial priorities related to PCNs that are provided to Zone PCN Committees through the Chair of the Provincial PCN Committee.



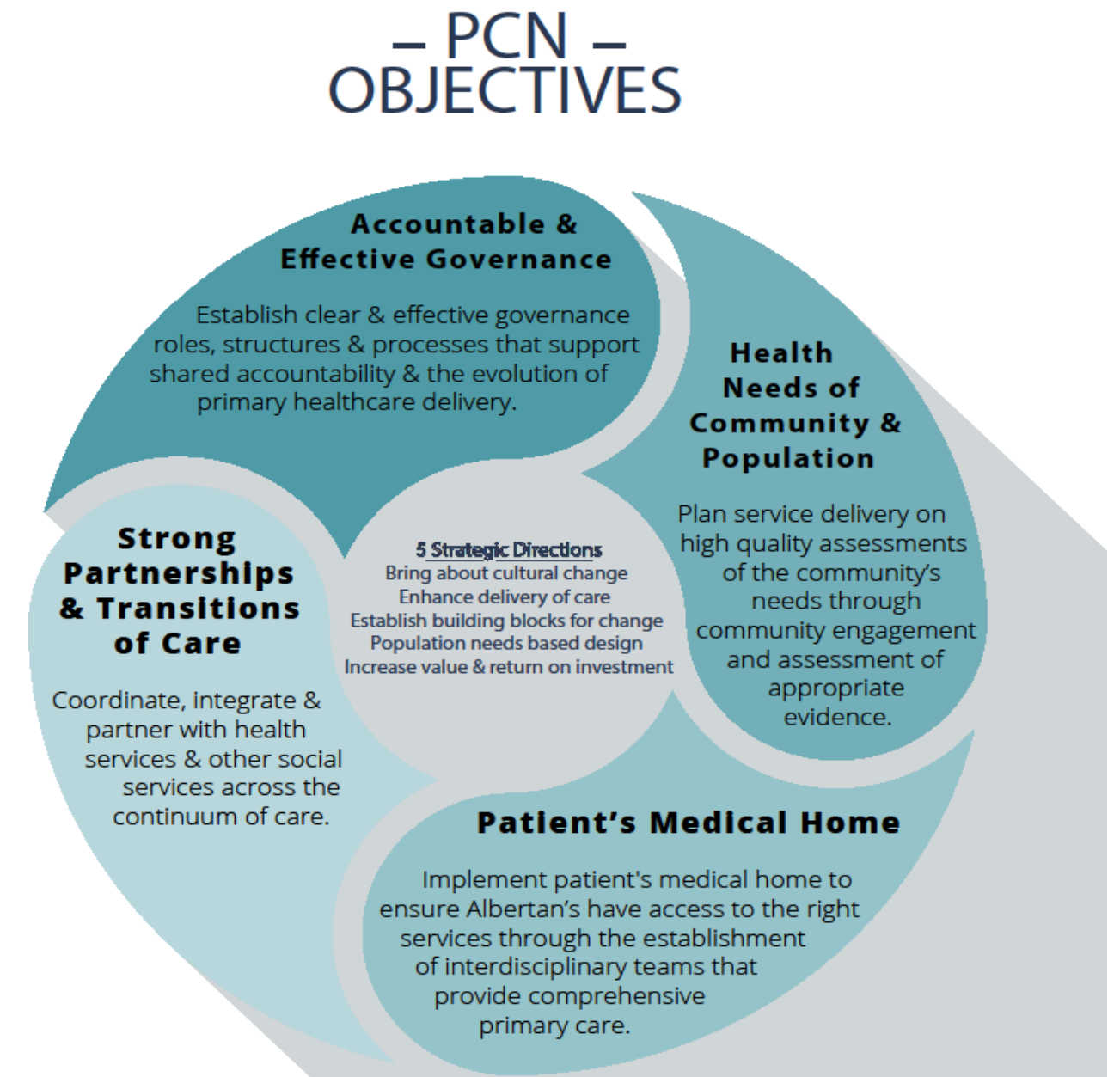
Inter-Zone Implementation Coordination Committee (I-ZICC) Purpose

- Enable and advance Provincial PCN Committee priorities by **coordination to ensure appropriate consistency and standardization**
- Provide **robust multi-directional communication** and a mechanism to give feedback on Provincial PCN Committee identified priorities tasked to I-ZICC, and external requests received by I-ZICC
- Liaise with other health and social care partners.



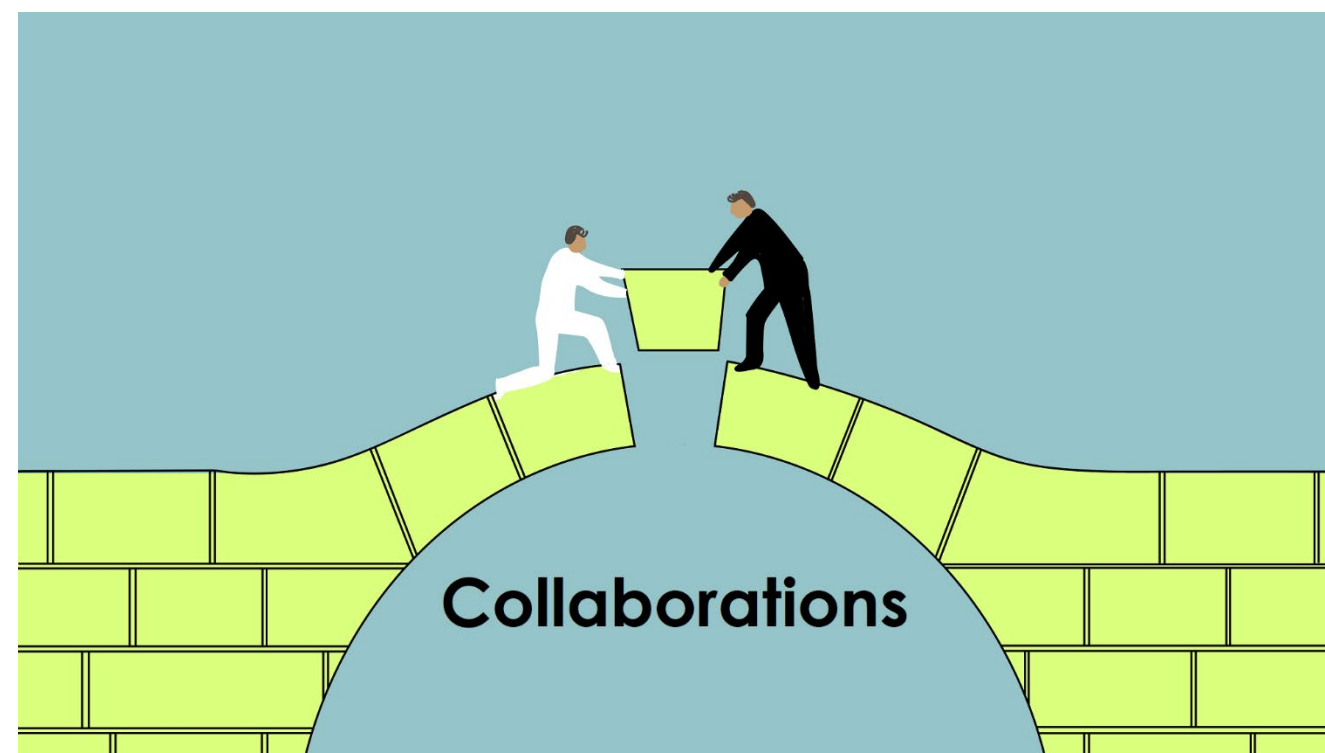
What Does This Mean For Our Future?

- Working together to be leaders in Canada for Primary Health Care
- Alignment of quality improvement from provincial level, through zone to PCN and clinic levels
- Allows exploration and collaboration to achieve common solutions for common problems, tapping into local expertise and creativity



We Want To Hear From YOU!!!

- How can you, in your role, create cross PCN/Zone capacity?
 - What strengths can you tap into?
 - What barriers need to be overcome?
 - What opportunities are there to build upon?
- Do you have other ideas for capacity building in your PCN and zone?



Working session...



**Thank you for
attending!**

